



THE PIPELINE

COMMUNITY NEWSLETTER

December 2024

Executive Summary* of the 2024 Annual Report

The 2024 Annual Report for the Salt Lake City Department of Public Utilities (SLCDPU) highlights a year of remarkable achievements, showcasing the Department's commitment to stewardship, sustainability, and innovation in providing essential services to our community. The information below is a summary but you can read the [complete report](#) online.

Key Achievements

1. Infrastructure Improvements

- Completion of the [2100 South Sewer Upgrades](#) and progress on major projects, including the [City Creek Water Treatment Plant rebuild](#) and the [New Water Reclamation Facility](#), both enhancing capacity and resilience.
- Secured \$39 million in funding for [lead service line inventory and replacement](#), advancing public health and safety.

2. Water Quality and Conservation

- Maintained compliance with the Safe Drinking Water Act, conducting over 22,000 sample tests for contaminants.
- Continued programs promoting [water conservation](#), including distributing low-water-use grass seed and rain barrels, contributing to a 54% reduction in per capita water use since 2000.

3. Sustainability Initiatives

- SLCDPU was named "Water Company of the Year" at the 2024 Sustainability Delivery Awards for efforts in green infrastructure and water treatment upgrades.
- Registered projects under the Envision Sustainability framework, aiming for platinum-level certification.

4. Community Engagement and Safety

- Hosted outreach events, including the opening of new pickleball courts at Rosewood Park, reflecting community input.
- Provided over 2,000 hours of safety training, equipping employees with skills for emergency response and workplace safety.

5. Operational Efficiency and Innovation

- Enhanced meter reading technology with remote functionality, improving efficiency and reducing emissions.
- Introduced advanced GIS tools and new permitting software to streamline processes and improve service delivery.

Financial Highlights

SLCDPU maintained fiscal responsibility while investing in critical infrastructure. Strategic planning ensured funding for key projects without compromising operational efficiency.

Looking Ahead

The department remains focused on addressing challenges like climate resilience, aging infrastructure, and equitable access to utilities. Future goals include completing ongoing projects, implementing new technologies, and expanding conservation efforts to meet the city's growing needs.

This report underscores SLCDPU's dedication to serving Salt Lake City through

sustainable practices, community collaboration, and a steadfast commitment to quality.

**This Executive Summary was generated with the assistance of ChatGPT and reviewed by SLCDPU's Public Engagement & Communications staff. The 2024 Annual Report, itself, is solely human-written.*

[Read SLCDPU's 2024 Annual Report](#)

In November 2024, staff from the Salt Lake City Department of Public Utilities (SLCDPU) participated in the annual Salt Lake County Watershed Symposium. This statewide event fosters collaboration and learning to address pressing water quality and watershed challenges across the City, County, State, and Mountain West. This year, SLCDPU Director Laura Briefer (pictured third from left) joined a panel discussion emphasizing the importance of mitigating wildfire risks in protected watersheds.



Project Updates

Salt Lake City's Department of Public Utilities manages a number of construction projects to maintain and improve our system. Many of these projects are smaller in scale but we've highlighted a few of our larger projects below. If you're interested in learning more about other SLCDPU projects, please [visit our website](#).

Emigration Creek Stormwater Rehabilitation: In October 2024, SLCDPU kicked off a new project to rehabilitate Emigration Creek stormwater culvert, a 60" diameter pipe which conveys creek water beneath 1700 South. This project will ensure safe and efficient conveyance of Salt Lake City's stormwater and to restore the natural beauty of Emigration Creek and its surroundings.

Sewer Rehabilitation on 600/700 North: Crews began work to rehabilitate a portion of Salt Lake City's aging sewer line along 600/700 North. SLCDPU is using trenchless technology for this project to minimize construction impacts to the surrounding areas. Scheduled for completion in January 2025, this project will improve sewer service.



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